



Simplifying Complex Claims with Advantum Health

The Unfortunate Truth About Accidents

Whether one considers themselves lucky or unlucky, we all experience or know someone who has experienced their fair share of accidents. Depending on your area of specialization, your practice is likely to see many of these accidents firsthand. While treating these patients clinically is what physicians do best, often managing the billing and payment process for these patients creates its own unique headaches and challenges.

This is where Advantum Health can help. Your job and your staff's job is to care for the patient - not to be experts in the project management of several payers, employers, and in some cases, even attorneys. With years of experience and highly-skilled staff, Advantum Health has developed best practices in managing and collecting payments for Workers Compensation, No-Fault, and Motor Vehicle Accident (MVA) claims.

The Advantum Health Process Includes

- ▶ Reviewing cases from the patient charts and diagnosis codes
- ▶ Determining whether the patient is covered through their employer or has separate coverage through a third-party payer
- ▶ Documenting all case information and filing and following-up on the status of claims
- ▶ Managing the financial conversations with patients when there are outstanding balances
- ▶ Coordinating legal requirements, forms, contact, and payments with attorneys when necessary



Advantum Health Helps Manage Your Complex Claims

Benefits of Advantum Health Complex Claims Service

- ▶ Avoid the time-consuming task of coordinating multiple guarantors with often, lengthy processes
- ▶ Centralize all your payer and patient billing processes with one vendor - one point of contact
- ▶ Leave the collections of your complex claims to those with the necessary relationships and established best practices
- ▶ Rely on a dedicated team of researchers to review cases, make phone calls, and send letters to appropriate parties
- ▶ Receive simplified reports tracking your outstanding A/R related to workers' compensation, no-fault, and MVA claims

Advantum Health Turns Complexity into Opportunity

Is your staff frustrated with chasing bills and payments for your Workers' Compensation, No-Fault, or MVA claims? Do your patients seem frustrated as well?

We understand. Advantum Health's staff is trained and experienced in managing the compound nature of these claims. We have staff that follow proven processes in verifying cases, contacting patient's employer, submitting bills to primary and secondary payers, and following-up with outstanding balances.

In instances where patients have an attorney or POA, the Advantum Health staff follows documented procedures to ensure legal and HIPAA compliance. All documents are secured and maintained on behalf of our clients.

For more information:

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About Advantum Health

Advantum Health provides comprehensive revenue cycle management (RCM) services through a robust, innovative technology suite. By integrating RCM with population health and care coordination services, Advantum Health can help hospitals and physicians increase their existing revenue stream, uncover new payment opportunities and elevate RCM performance.