

The front door to your revenue cycle.

Where patient experience and revenue capture begin

Patients judge a practice by their first call. Payers judge it by what gets captured at the front door. Advantum Access runs the front-end of the revenue cycle as one coordinated function: scheduling, registration, financial counseling and outreach.

One front door

Scheduling, registration and intake managed as one workflow

Real-time

Dashboards

Integrated

Connects directly to your EMR or PMS, no rip-and-replace

97%

LIVE CALL ANSWER RATE

Calls answered within 30 seconds

24/7

COVERAGE AVAILABLE

Multilingual and overflow support by phone, text or email

98%

DOCUMENTATION ACCURACY

Calendar and referral documentation across every interaction

WHAT WE DO

Every call. Every appointment. Every patient.

Advantum Access manages the full front-end of the revenue cycle. Scheduling, registration, financial counseling and outreach. Trained staff supported by real-time dashboards and direct EMR integration.

01 Appointment scheduling and confirmation

Outbound reminders, inbound scheduling, rescheduling, waitlist management and direct calendar updates.

02 Pre-registration services

Patient demographic, insurance and intake verification. Pre-visit instructions delivered before arrival.

03 Call answering and routing

Livesupport, call triage, secure message handling and inquiry management built around your workflows.

04 Insurance verification and eligibility

Coverage confirmed before the appointment. Eligibility issues surfaced when there is still time to fix them.

05 Pre-collections and financial counseling

Cost estimates, payment plans and patient financial discussions. Documented and tracked.

06 Referral intake management

Incoming referrals processed and routed. Insurance verification and scheduling coordinated end to end.

07 Patient outreach and follow-up

Care gap campaigns, missed appointment recovery and post-visit satisfaction outreach.

08 Reporting and quality scoring

Real-time dashboards, KPI visibility and quality scoring across every patient interaction.

WHY ADVANTUM

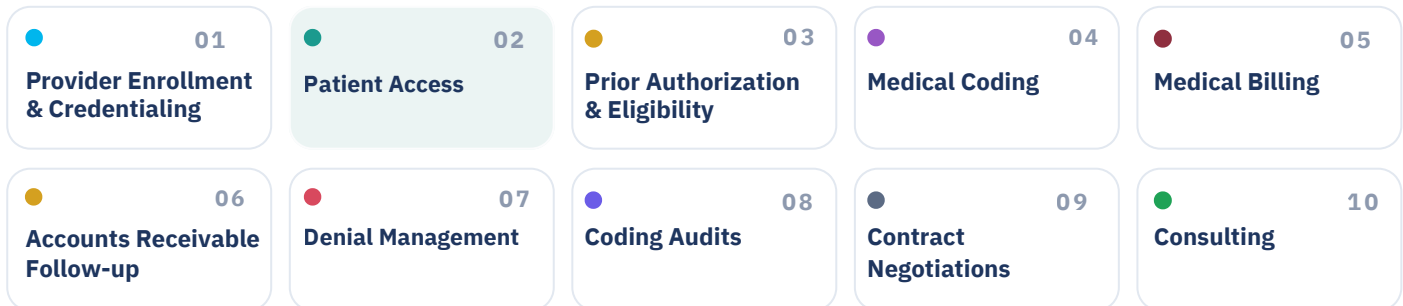
Trained healthcare professionals. Built into your workflow.

Two things determine patient access performance: empathetic conversations and operational consistency. Advantum delivers both as one service.

Advantum Access is run by trained healthcare professionals, not a generic call center. The team handles the work that requires judgment: financial counseling, escalations, sensitive patient conversations. Direct EMR integration keeps every interaction documented in your system of record. Real-time dashboards keep KPIs visible.

Full revenue cycle. Flexible engagement.

Patient access can be purchased as a standalone service or integrated into a full revenue cycle partnership. Solve one challenge, or consolidate the cycle under one partner.



ABOUT ADVANTUM

Revenue cycle, treated like the financial discipline it is.

Advantum Health delivers full-scale revenue cycle management for providers, hospitals and health systems nationwide. With proprietary technology, specialized expertise and a disciplined approach to financial performance, providers gain visibility, strengthen the patient experience and capture the reimbursement they've earned.

25+ years

Operating revenue cycle for providers across the United States

15,000+

Active providers across the platform